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Dear John

Judicial Review

Thanks for your letter of 1 May.

As you know, the current judicial process, with its adversarial nature, is not of the Council's choosing. It does involve, in common parlance, winners and losers.

The Council's approach to the challenges we face is to protect services to residents and minimise staff redundancies. In my view, alternatives to the proposed contract with Capita would result in more cuts to services and more redundancies.

I too believe we have an incredible workforce. The continued improvement in service performance over recent months is a tribute to them, and I take every opportunity to say this personally to them. The undertaking I can give you is that I have always been respectful of the feelings of staff and will continue to be so.

Yours sincerely

A handwritten signature in blue ink, appearing to read "Andrew Travers". The signature is fluid and cursive, with a prominent vertical stroke at the beginning.

Andrew Travers
Interim Chief Executive